

## actKIDvity Bus Management: Ottawa Region

### OUR COMMITMENT TO YOU

We strive to offer you the best in customer service - our drivers are experienced and all hold Ontario B/C/E/F Class Driver's Licenses, current 1<sup>st</sup> Aid certifications and have undergone all the appropriate background checks required on order to transport youth in our Mercedes Benz Sprinter/Metris vans.

### COMPANY EXPECTATIONS

actKIDvity's expectation is that families commit to the full school year of bus service and as such the fees are non-refundable and non-transferable. The bus routes are primarily designed for door-to-door pickup and drop-off, to ensure safe, effective and efficient stops for groups of students. However, other arrangements can be explored, if feasible, for students residing in remote areas.

### OPERATING REQUIREMENTS

- REGISTRATION:** All regular riders are required to commit to a full year of ridership and as such the fees are non-refundable and non-transferable. Families must complete and return the following **Bus Registration Form** to secure your child's stop.
- PAYMENT:** Independent Rider students are required to pay, prior to the first day of bus service commencement, on/about September 6, 2022. The full fee is \$5,650 for the actKIDvity bus service starting on/about September 6, 2022, to June 16-23, 2023. Families with more than one child taking the bus will be charged \$5,137.40 for each subsequent child(ren). The one-way rider fee is \$4,760. All prices include HST. Separate arrangements for payment plans may be considered.

actKIDvity reserves the right to adjust/increase the bus fare through the year if the cost of fuel surpasses the expected and estimated fuel price adjustments. In the event of increased fuel prices, a revised invoice, payable upon receipt, will be sent to all families.

Confirmation of your participation in this busing program must be received on or before July 31, 2022, to be considered registered for the 2022-2023 busing year. Please contact Abdul Sadiku at +1(613) 422-8914 (w)/ +1(613) 716-2110 (c) or [AbdulAkin@actKIDvity.com](mailto:AbdulAkin@actKIDvity.com) for payment options.

- CANCELLATION:** There is generally, a **NO REFUND** policy for cancellations. If a replacement rider can be found by the company or the family, then a pro-rated refund may be considered. Cancellations increase the cost of the service for other riders and jeopardizes the operation of the route.

- PICK-UP:** We adhere strictly to a set timetable, therefore it is our policy that students must be waiting outside at their designated pick-up stop **five minutes** before the pickup time; check with your bus driver for the correct time, including afternoon departures from school. The bus driver's time does not permit for students to be waiting in family vehicles, homes or on the playing field/court. Once students are on the bus they are required to remain there and wear a seat belt, until their destination is reached. **Parents picking up their child/children must be waiting at their designated afternoon stop when the bus arrives.** There **WILL** be only 1 return bus leaving from school @/about 3:30PM.

- Student regulations apply on the bus and at stops** (e.g. dress code, behavior, unattended laptops, etc.).

- Students must respect bus company drivers' requests and/or instructions. **Food and/or drinks are not to be consumed on the bus. All students are to remain seated and seat-belted at all times while the bus is in motion until the bus comes to a complete stop.**

- Each bus route** is designed to take approximately one hour (or less) to and from school; times may vary depending on traffic and weather conditions. The bus routes are designed for door-to-door pickup and drop-off, to ensure safe, effective and efficient stops for groups of students. However, other arrangements can be explored, if feasible, for students residing in remote areas.

- Inclement Weather or bus delays:** The bus will not run when the Ottawa Student Transport Authority and the Consortium de Transport Scolaire d'Ottawa (and for schools in Gatineau, the Western Quebec School Board WQSB) Student Transport Authority) makes the decision to cancel transportation services for the Ottawa-Carleton District School Board and the Ottawa-Catholic School Board (or the Western Quebec School Board WQSB - Gatineau/Hull/Chelsea area).

- Do not ask the driver to change the bus route.** Routes are determined prior to the school year to best accommodate all families.

- Bus Transportation:** The bus service will begin on/about September 6, 2022 and end on/about June 16-23, 2023.

*The bus will run through the exam period.*

### IMPORTANT

- Parents are asked to review the above requirements with your child/children, to enable the bus operation to run smoothly.
- actKIDvity recognizes and appreciates the excellent service of all our drivers who have taken a positive and friendly interest in the welfare of our students.
- Questions and concerns regarding the bus must be addressed directly to Abdul Sadiku, [AbdulAkin@actKIDvity.com](mailto:AbdulAkin@actKIDvity.com),
- Parents and or students are encouraged to report any concerns, big or small, to Abdul Sadiku, [AbdulAkin@actKIDvity.com](mailto:AbdulAkin@actKIDvity.com)

**Your signed Registration Form indicates your understanding and acceptance of the School Bus Information as listed above. Keep these instructions for future reference.**

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## BUS REGISTRATION FORM

Parent's Full Name:		
Address:	City:	Postal Code:
Home Phone Number:	Alternate Phone Number:	
Email Address:		

Student's Full Name (Last, First)	Grade 2022-2023	Pick-up/Drop Off (Bus Route and Stop Location)
1.		
2.		
3.		
4.		

Bus Route: Please check the appropriate route		
Full Trip Fee	Second/Third Child	One-way Fee
Westboro/ Carlingwood <input type="checkbox"/> \$5,650.00	Westboro/ Carlingwood <input type="checkbox"/> \$5,137.40	Westboro/ Carlingwood <input type="checkbox"/> \$4,760.00 A.M. <input type="checkbox"/> P.M. <input type="checkbox"/>
Glebe/Old Ottawa S. <input type="checkbox"/> \$5,650.00	Glebe/Old Ottawa S. <input type="checkbox"/> \$5,137.40	Glebe/Old Ottawa S. <input type="checkbox"/> \$4,760.00 A.M. <input type="checkbox"/> P.M. <input type="checkbox"/>
Orleans/Gloucester <input type="checkbox"/> \$5,650.00	Orleans/Gloucester <input type="checkbox"/> \$5,137.40	Orleans/Gloucester <input type="checkbox"/> \$4,760.00 A.M. <input type="checkbox"/> P.M. <input type="checkbox"/>
Manotick <input type="checkbox"/> \$5,650.00	Manotick <input type="checkbox"/> \$5,137.40	Manotick <input type="checkbox"/> \$4,760.00 A.M. <input type="checkbox"/> P.M. <input type="checkbox"/>
Nepean <input type="checkbox"/> \$5,650.00	Nepean <input type="checkbox"/> \$5,137.40	Nepean <input type="checkbox"/> \$4,760.00 A.M. <input type="checkbox"/> P.M. <input type="checkbox"/>
Kanata <input type="checkbox"/> \$5,650.00	Kanata <input type="checkbox"/> \$5,137.40	Kanata <input type="checkbox"/> \$4,760.00 A.M. <input type="checkbox"/> P.M. <input type="checkbox"/>
Alta Vista/ Hunt Club <input type="checkbox"/> \$5,650.00	Alta Vista/ Hunt Club <input type="checkbox"/> \$5,137.40	Alta Vista/ Hunt Club <input type="checkbox"/> \$4,760.00 A.M. <input type="checkbox"/> P.M. <input type="checkbox"/>

<p><b>IMPORTANT – Please read</b></p> <ul style="list-style-type: none"> <li>✓ I am committing to the bus program for the <i>full remainder of the academic year</i>, therefore; the fees are non-refundable and non-transferrable.</li> <li>✓ My child(ren) understand(s) the guidelines for riders as set out by <b>actKIDvity</b>.</li> <li>✓ I understand that to avoid disruption to my child(ren)'s transportation service, FULL payment MUST be received by July 31, 2022 for the remainder of the busing year.</li> <li>✓ Does your child have any special medical conditions and/or special needs? Booster Seat? Y <input type="checkbox"/> / N <input type="checkbox"/> Epipen Y <input type="checkbox"/> / N <input type="checkbox"/> Doctor's Name/Number _____</li> </ul>
--

\_\_\_\_\_  
Parent Signature

\_\_\_\_\_  
Date

**Secure your child's bus transportation by faxing this registration to : +1 (613) 691-1192; or email actKIDvity, [SayHello@actKIDvity.com](mailto:SayHello@actKIDvity.com) with copy to Abdul Sadiku, [AbdulAkin@actKIDvity.com](mailto:AbdulAkin@actKIDvity.com) no later than July 31, 2022**